

Job Profile

Job Title	Supervisor – Electrical (Maintenance)		
Job Reference No.	HOMEJD815	Date of issue:	June 2026

The job in a **nutshell...**

You'll provide customer focussed repairs and maintenance services, ensuring high levels of performance, productivity, quality, compliance and cost-effective services aligned to the Home Group vision and values.

You'll achieve positive outcomes for all Home Group customers, colleagues and stakeholders in the delivery of your work and through effective operational co-ordination and management of internal teams and sub-contractors, in accordance with relevant regulations, contract specifications, health & safety legislation, programmes and KPI's.

What **success** will look like...

As Electrical Qualifying Supervisor, you'll direct internal maintenance teams and sub-contractors to deliver high quality and compliant cyclical, repairs and maintenance services, providing the effective supervision of resources required to deliver our service standards, legislative requirements, KPIs and achieve our Customer Promise.

You will manage health and safety activities on site, complying with regulatory health, safety and welfare standards and Home Group policies to ensure safe systems of work are embedded in all internal team and sub-contractor activities, with accountability and ownership of safe systems of work.

You'll have a commercial approach, ensuring cost control and efficiency of spend within your workstream, and you will have accountability for making sure that your team are working commercially and have a genuine understanding of how they provide cost effective and value for money services.

You will ensure the effective use of works order systems for your teams, maximising efficient use of work scheduling and ensuring accurate data recording for all activities, whilst ensuring the customer journey is mapped and that asset management data is recorded.

You'll ensure high levels of productivity, cost effectiveness and quality ensuring maximum performance of all resources, including robust monitoring and management of sub-contractors, materials and suppliers in line with legislation and contract guidelines, ensuring there are effective arrangements in place to control and track the use of materials including operatives/trades van stocks.

You will be responsible for considering the impact of work activities and ensuring customer's and stakeholders are considered within all actions and decision making, including accurate and timely information and complaint resolution in relation to repairs, in order to improve customer satisfaction and reduce avoidable contact and complaints received.

To monitor performance within timescales, ensuring right first time, adherence to specification and quality standards and taking corrective and preventative action where necessary, including inspections of works, signing and completing test certificates as an Electrical Qualifying Supervisor and monitoring all work in progress.

To take part in an out-of-hour's standby rota if required, including out-of-hours emergencies.

You'll already have these **brilliant** skills, qualifications and knowledge...

Transferable Skills.	Technical qualifications, experience and knowledge.
We have a win-win mentality • Strive to find a solution everyone is happy with • Be positive and solutions focused • Listen to what others want and need and consider this when deciding what to do	Qualifications • NVQ Level 3 or equivalent in a construction discipline • Apprentice time served in electrical installation • IET wiring regulations 18th Edition and inspection and testing 2391
We have creative spark • Think outside the box about how things can be done more efficiently and effectively • Be receptive and supportive of others' ideas • Share your excitement and passion	Experience • Proven experience as an Electrical Qualifying Supervisor • SMSTS or equivalent H&S qualification and demonstrable experience of managing the H&S of direct workforce and contractor activities in a housing maintenance or construction environment. • Experience of managing construction teams including electrical compliance to deliver work on time and within budget.
We are self-starters • Be well organised • Be a technical specialist • Strive to get it right first time	Knowledge • Knowledge of housing repairs and improvements, including experience of Building Regulations and electrical installation methods, types, systems and materials and confident working to specifications, contracts and data. • A track record of recognising performance and contribution and supporting colleagues to enhance and develop their skills and experience

We'd also love you to have, or be **brilliant** at... (but don't worry if not)

ECS card.
Professional Membership and / or Management qualification.
First Aid Qualified.
Experience of dynamic resource scheduling (DRS).

We're all **accountable** for...

Health and Safety of our ourselves and others; put simply this includes taking the time to complete all learning, understanding your role-specific responsibilities, working with reasonable care and taking steps to address and report problems related to Health and Safety.

Taking a proactive approach to your learning and development to be the best you can be. This includes understanding and keeping up to date with all our relevant policies and processes as well as taking advantage of all the learning opportunities and resources available to you ... they're there for a reason but don't worry, we'll help keep you informed along the way.

Promoting equality, diversity and inclusion as a top priority at Home Group; leading by example in your actions and demonstrating our Brilliant People behaviours.

Keeping things compliant! You'll have role-specific and organisational goals but it's important you take these seriously and keep people and information secure and safe within the scope of doing your bit here at Home Group.

Comfortable operating in a modern digital workplace, including using digital tools to work collaboratively and productively.

Other **important** stuff...

Budget Holder	No		
Manages People	Yes		
Travel	Frequent	Driving Essential	Yes
DBS	Basic		

OFFICIAL

